

Subject: Message from Icelandair.
September 19, 2017

Hello Tony and Mr. and Mrs. Sxxxxxxxx,

The travel scooter is now confirmed for Frances Marie Sxxxxxxx for the below journey. We wish you a pleasant journey to Iceland and we apologize for the waiting time and the inconvenience this may have caused you.

Please follow the below guidelines, in relation to the battery:

1. The battery(ies) must be removed. The wheelchair may then be carried as checked baggage without restriction;
2. battery(ies) must be protected from short circuit by insulating the terminals (e.g. by taping over exposed terminals);
3. The removed battery(ies) must be protected from damage (e.g.) by placing each battery in a protective pouch. The battery(ies) must be carried in the passenger cabin.
4. Removal of the battery(ies) from the device must be performed by following the instructions of the manufacturer or device owner;
5. The battery must not exceed 300 Wh, or for a device that is fitted with two batteries required for operation, each battery must not exceed 160 Wh;
6. maximum of one spare battery not exceeding 300 Wh or two spares each not exceeding 160 Wh may be carried, in the passenger cabin only.